Interim Manual for Hotpoint Indesit Hotpoint-Ariston DISHWASHER PLP2 Platform

Models Covered
FDEF31111
FDEF33121
FDEF51110
FDUD43133
FDUD44110
FDUD51110

LTB4M116
LTF11M1137
LTF11S1120
SAFETY NOTES & GENERAL SERVICING ADVICE

1. This manual is NOT intended as a comprehensive repair/maintenance guide to the appliance.
2. It should ONLY be used by suitably qualified persons having technical competence applicable product knowledge and suitable tools and test equipment.
3. Servicing of electrical appliances must be undertaken with the appliance disconnected (unplugged) from the electrical supply.
4. Servicing must be preceded by Earth Continuity, Earth Resistance and Insulation Resistance checks.
5. Personal safety precautions must be taken to protect against accidents caused by sharp edges on metal and plastic parts.
6. After Servicing the appliance must be rechecked for Electrical Safety. In the case of appliances which are connected to a water supply (i.e.: Washing Machines, Dishwashers & Food Centres etc.) checks must be made for leaks from seals gaskets and pipe work and rectification carried out where necessary.
7. It can be dangerous to attempt ‘DIY’ repairs / maintenance on complex equipment and the Company recommends that any problem with the appliance is referred to its own Service Organisation.
8.Whilst the Company has endeavoured to ensure the accuracy of the data within this publication they cannot hold themselves responsible for any inconvenience or loss occasioned by any error within.

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GENERAL INFORMATION

Programme Start Delay

AFTER STARTING A PROGRAMME THERE WILL BE A DELAY BEFORE THE CYCLE STARTS, ALTHOUGH THE DISPLAY WILL BEGIN TO COUNT DOWN.

THIS DELAY CAN BE UPTO 5 MINUTES, THIS IS NOT A FAULT WITH THE MACHINE and CANNOT BE CHANGED BY REPLACING PARTS or REPROGRAMMING.

THERE MAY ALSO BE SHORT DELAYS DURING THE WASH PROGRAMMES.

Introduction

PLP2 Dishwashers are a New Innovation Version of the Current Dishwasher Range (EOS, 2007 to current 2013).

These models have a DEA700 Module, with a BLAC Wash Pump and Drain Pump, Virtual Sensors are used to monitor the quantity of water in the machine. The Pressure Switch has been eliminated. Some Models also feature a Ozone Generator incorporated into the Dispenser.

A New Detergent/Rinse Aid Dispenser on some models incorporating an Ozone Generator.

The Ozone Generator prevents the formation of bacteria consequently minimizing unpleasant smells inside the tub and generally improving hygiene conditions internally of the appliance.

Top End Models also have a Third Upper Cutlery Tray with a shower head in the roof of the Dishwasher supplied by a continuation of the Upper Spray Arm Feed Pipe.

DEMO MODE

LCD Models Only

Activation:
1. Make certain the machine is Off at the Console with Mains power On.
2. Switch the machine On, then Off.
3. Press and hold the Start/Pause button, and at the same time (within 5 seconds), press and hold On/Off for 10 seconds. A confirmatory "Beep" will be heard.
4. The message "DEMO ON" is displayed.
5. Demo Mode can be aborted by disconnecting the appliance from the power supply or follow the Deactivation sequence below.

Deactivation:
1. With the machine Off at the Console, press and hold the Start/Pause button, and at the same time - within 5 seconds - press and hold On/Off for 2 seconds.
2. A confirmatory "Beep" will be heard and the message "DEMO OFF" is displayed.
3. Demo Mode can also be aborted by disconnecting the appliance from the power supply.
CONSOLE PANELS (Dashboards) - PLP2 Platform

**LED Type**

![LED Type Image]

**LCD Display Type**

![LCD Display Type Image]
PLP2 Platform Hydraulics

Depending on the model, there are 2 types of PLP2 hydraulics.

"L" column type:  
The "L" column system is similar to the classic two basket layout, similar to current Dishwasher layouts, with the top basket lowered by a few centimetres and changes made to the "lift up" system.

"C" column type:  
Machines with this hydraulic system have three baskets: the two conventional baskets plus a third, at the top, used for washing cutlery.  
A third spray outlet referred to as the Showerhead washes items in the third basket.  
Machines with this arrangement also have an alternating wash motor with three delivery outlets and a relative three-ported sump.

Third Basket - Cutlery Tray  
Some PLP models have a third Upper Cutlery Tray with a shower Head in the Roof. Fig. 3 shows the Water Circuit.
VIRTUAL SENSORS Description and Operation

Basic Description:
The traditional pressure switch has been replaced by a system of "Virtual Sensors" that will detect the presence or absence of water in the tub. In practice, these sensors are the BLAC Wash Pump and the BLAC Drain Pump.

The Virtual Sensors are able to detect full or empty conditions by monitoring the operation of the BLAC wash pump and the BLAC drain pump: By measuring the effort (energy consumption) expended power by these motors, the Main Module can identify the exact operating situation.

See Tables below.

### Virtual Sensor (BLAC WASH PUMP) Sensing Blocked Filter

If, during the wash cycle, the Wash Pump (functioning as Virtual Sensor) senses a Clogged Filters/ Suds situation, the main board will reduce the motor rpm by 20%.

If the situation stabilizes, the problem will be identified as “Suds” and the pump continues operating at the new speed.

If the pump continues to struggle (condition 3: build-up of suds or filters clogged), the speed will be reduced by a further 20% and the problem identified as “Clogged Filters”. If the situation stabilizes, the pump will continue operating at the new speed.

If the problem persists, the machine will begin to top up with water until there are 5.5 litres in the tub or until the problem is overcome (whichever occurs first).

If the problem still persists (even after 5.5 litres of water have entered), the machine will drain and the program skips to the next step of the cycle.

### Drain Pump

The new Drain Pump has a BLAC motor.

The speed of this pump is controlled by the Power Module in response to the different conditions prevailing at any given moment. The BLAC Drain Pump’s main function is to drain water from the machine.

In addition, the BLAC drain pump (in combination with the BLAC Wash Pump) operate as a virtual sensors.

### Anti Flood Device

Consisting of a polystyrene float and microswitch. An excess of water in the base operates the float switch sending a signal to the control module operating the drain pump and displaying a fault code on the console.
FILLING SEQUENCE (with Virtual Sensors)

Once a program has been started, the first action of the dishwasher will be to drain down until the “D-Sensor” registers empty + 15 seconds. Thereafter, the W-Sensor runs for 40 seconds at 1400 rpm with the bottom delivery outlet open, to confirm that the tub is actually empty (if not, after three unsuccessful attempts error “F15” will be displayed).

The machine then starts to fill — an operation that will be completed in two steps:

1. **Static fill:** the fill solenoid valve is piloted to open by the Main Module, and will admit approximately 2.0 litres of water, measured by the Water Turbine. When this threshold is reached, the Wash Pump (“W-Sensor”) runs at 1400 rpm with the bottom delivery outlet open, to confirm whether or not the machine is in Full status. If the Full condition is satisfied, the dynamic fill will start.

   **Note:** The BLAC Wash Pump Motor running at 1400 rpm on the bottom outlet, full status will register with approximately 1.5 litres of water.

2. **Dynamic Fill:** with the BLAC Wash Pump running (at 1400 rpm, bottom delivery outlet), the fill solenoid valve is activated and held open by the Main Module until the water level increases to around 3.5/3.8 litres (depending on the cycle selected). If full status is confirmed by the “W-Sensor”, the machine will continue washing as normal.

**Sensor Key:**
- **D-Sensor:** Drain Pump used as Sensor
- **W-Sensor:** Wash Pump used as Sensor

Possible Filling/Draining Errors

**Machine is not emptying**

Once a program has been started, the first action of the dishwasher will be to drain until the "D-Sensor” registers empty + 15 seconds. Thereafter, the "W-Sensor” runs for 40 seconds at 1400 rpm with the bottom delivery outlet open, to confirm that the tub is actually empty (if not, after three unsuccessful attempts error "15" will be displayed).

The machine then starts to fill - an operation that will be completed in two steps:

**Machine's inlet Water Tap is OFF.**

**Static fill:** The fill solenoid is piloted to open. The Main Module doesn't receive any information from the Turbine (because no water in entering the machine). After a short time the machine will bleep time and H will be displayed, is displayed (Warning to the user that no water is entering the machine) after a further period the machine times out and 06 fault will display.

**Turbine out of Range**

**Static fill:** The fill solenoid is piloted to open. The Main Module does not receive any information from the Litre-count turbine. After one minute during which the solenoid valve remains open and approximately 2.4 litres of water have entered the machine, the Wash Pump (W-Sensor) runs at 1400 rpm with the bottom delivery outlet open to confirm W-Sensor Full status. The cycle moves on to dynamic fill.

**Dynamic fill:** The speed of the Wash Pump is increased to 2400/2500 rpm (depending on the cycle selected) and the tub continues to fill until the motor torque registers at a value corresponding to Full status, at which point the machine continues washing as normal.

continued on next page...
Blocked Filter

1. **Static fill**: the fill solenoid valve is piloted to open by the Main Module, and will admit approximately 2.0 litres of water, measured by the Litre-count Turbine. When this threshold is reached, the Wash Pump ("W-Sensor") runs at 1400 rpm with the bottom delivery outlet open, to confirm whether or not the machine is in Full status.

   If the Full condition is satisfied, the dynamic fill will start.

2. **Dynamic fill**: with the Wash Pump running (at 1400 rpm, bottom delivery outlet), the fill solenoid valve is activated and held open by the main module until the water level increases to around 3.5/3.8 litres.

   At this point if a fault situation is confirmed, the machine continues to fill until:

   > Full status is satisfied, in which case the wash proceeds as normal;
   > It the Tub contains 5.5 litre's of water, or the dynamic fill timeout is exceeded; in both instances, the program skips to the next step. (The programme will complete in a short period and the load will be dirty at the end of the cycle.) No Fault code will display.

Detergent, Rinse Aid Dispenser and Oxygen Generator

Soap Dispenser / Oxygen Generator

The dispenser fitted to these models works differently to dispensers previously found on Hotpoint / Indesit Dishwashers.

**Operation of Detergent Dispenser:**

The dispenser incorporates a solenoid valve at the rear which, when activated, opens the dispenser to release the detergent and at the same time releases the rinse aid.

The dispenser is activated:

1. The Solenoid is energised for one second, to release the detergent; the rinse aid will not be released in this short space of time, because of its viscosity.
2. Once or repeatedly for a fixed duration of 10 seconds to release the rinse aid, depending on the setting adopted by the user. Each time the dispenser is opened, 1.5 ml (1.5 cc) of rinse aid will be released.

**Possible settings:**

0: Off (no rinse aid is released)
1. One pulse is generated, releasing 1.5 ml of rinse aid
2. Two pulses are generated, releasing 3 ml of rinse aid
3. Three pulses are generated, releasing 4.5 ml of rinse aid
4. Four pulses are generated, releasing 6 ml of rinse aid

continued on next page...
Ozone Generator
The function of the ozone generator, is to prevent the formation of bacteria, consequently minimizing unpleasant smells inside the tub and generally improving hygiene conditions internally of the appliance.

The component receives a power input of 220 V from the mainboard. An internal electronic circuit is programmed to govern the components and the duration for which ozone is produced.

When activated to deliver ozone, the solenoid valve of the device is open, and the fan and ozone generator come into operation.

How the Ozone Generator works as an option for preventing the proliferation of bacteria and avoiding unpleasant smells:
The “O3” option is activated by pressing and holding the relative button. The option functions continuously for 24 hours, alternating between ON and OFF at set intervals:
for the first three hours, the system operates 5 minutes On and 15 minutes Off, then, for a further 3 hours and 10 minutes, 8 minutes On and 30 minutes off; the time remaining until the end of 24 hours is divided into intervals of 8 minutes On and 15 minutes Off.

When the ozone generation system is not working correctly, the solenoid valve will emit 3 audible pulses each time it is activated.
If nothing is heard when activating the function, the fault is in the solenoid valve.

Turbidity Sensor
Situated in the Sump it detects the dirt level in the water and consequently selects the required cycle content and duration when an Auto Cycle is selected.

The Turbidity Sensor is active on Programmes:
- Auto Normal
- Auto Duo Wash
- Auto Super Wash

Depending upon the soil in the water the control module, in conjunction with the turbidity sensor adjusts the following:
- Temperature
- Cycle duration
- Number of rinses
- Wash Pump Flexipower Motor speed
- Spray arm pressure
**AUTO TEST CYCLE**

**Activation of the Auto Test Cycle:**

**Dishwashers with LED displays and Programme Knob**

1. With the machine switched off, position the knob anywhere other than on program 5 and close the door.
2. Switch the machine on (On/Off button).
3. Switch the machine off (On/Off button).
4. Turn the knob to Position 5 (position 3 in the case of machines with three programs).
5. Turn the knob to Position 1.
6. Turn the knob to Position 5 (position 3 in the case of machines with three programs).
7. Switch the machine On (On/Off button).
8. Press the "Start/Pause" to start the auto test sequence. See next page for details.

**Dishwashers with DIGIT User Interface:**

1. Start with the appliance Off and the door closed.
2. Switch the machine On (On/Off button).
3. Switch the machine Off (On/Off button).
4. Press button "P5" (Program 5) - Duo Wash button.
5. Press the "ECO" button (Program 1).
6. Press button "P5" (Program 5) - Duo Wash button.
7. Switch the machine On (On/Off button).
8. The display lights up all LED segments and **At** appears in the display.
9. Press the "Start/Pause" to start the autotest sequence. See next page for details.

**Dishwashers with LCD User Interface:**

1. Start with the appliance Off and the door closed.
2. Switch the machine On (On/Off button).
3. Switch the machine Off (On/Off button).
4. Press the P up button \( \uparrow \) and release, press P up button \( \uparrow \) again - an audible beep will be heard.
5. Press the P down button \( \downarrow \) (Program 1).
6. Switch the machine On (On/Off button) - "**SELF TEST**" appears in the display.
7. Press the “Start/Pause” to start the auto test sequence. See next page for details.
The Autotest sequence in DEA 700 – PLP2 machines is as follows:

Note - there will be a delay before the test starts - possibly up to 2 minutes.

a  Make sure the dispenser flaps are closed.
   The machine is drained to empty status + 15 seconds (D-Sensor); at the same time, the alternating wash motor is repositioned to operate with the bottom delivery outlet open.

b  Empty status is verified by the wash pump (W-Sensor), running with the bottom delivery outlet open at 1400 rpm for 40 seconds.

c  The tub takes in 2 litres of water, with activation of the W-Sensor to confirm Full status.

d  Another 2 litres are added in dynamic mode - (washing whilst filling).

e  The wash pump is activated for 30 seconds with the top delivery outlet open.

f  The pump is switched to the bottom outlet for 30 seconds.

g  The Wash heating element is activated, with the Wash Pump running at 2500 rpm, and the temperature raised to 30°C.

h  The machine is drained to empty status (D-Sensor) + 15 seconds.

i  The dispenser is opened by activating the solenoid valve for 2 seconds.

j  10-second pause.

The next part of the sequence can be observed with the door open from "k" below.
Alternatively leave the sequence to continue unobserved.

k  Service action (optional):
   Once the dispenser has opened - open the door, remove the salt cover and insert a catch plate** fully into the door latch hole in the door.
   This will operate the door switch and allow the sequence to continue with the door open for observation purposes.
   The spray arms will not operate from this point in the test.
   (**either a spare one or temporarily remove the one fitted to the machine).

l  The regenerate solenoid is activated for 5 seconds.

m  The fill solenoid valve and regenerate solenoid valve are activated for 10 seconds.
   Check for outflow of water from the salt container into the tank.

n  The Turbo Dry Fan is activated (if installed).

o  The machine is drained to empty status (D-Sensor) + 15 seconds.

p  Sequence ends. Display / LEDs turn Off.

q  Refit the catch plate - if removed in "k" above and check for correct door switch operation.

If there is a fault (active):
The service technician will find the machine immobilized, with the Fault indicator LEDs permanently alight and other LEDs on the Control Panel blinking. Digit and LCD display models will show the Fault Code in the display. Refer to the Fault Code charts for guidance.

If Warning or Last Fault is indicated:
Starting the autotest, the last Fault or the current Warning will be displayed for 20 seconds.
Once this time has elapsed, the autotest sequence starts automatically.
If the autotest reaches the end, the Last Fault will be reset.
Should the Autotest procedure be interrupted for whatever reason, data in the Last Fault memory will be saved.

N.B.: The "last Fault detected electronically" will always be displayed.
**FAULT CODES - Basic**

**If there is a fault (active):**
The service technician will find the machine immobilized, with the Fault indicator LEDs permanently alight and other LEDs on the Control Panel blinking (usually On/Off, Salt and Rinse Aid).

**LED Models - Fault Code LED positions**

![LED Models - Fault Code LED positions](image)

Digit and LCD display models will show the Fault Code in the display. Refer to the Fault Code chart below for guidance.

**If Warning or Last Fault is indicated:**
Starting the autotest, the last Fault or the current Warning will be displayed for 20 seconds. Once this time has elapsed, the autotest sequence starts automatically. If the autotest reaches the end, the Last Fault will be reset. Should the Autotest procedure be interrupted for whatever reason, data in the Last Fault memory will be saved. **N.B.:** The "Last Fault detected electronically" will always be displayed.

### Basic Fault Code Chart

<table>
<thead>
<tr>
<th>Fault</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Possible Cause</strong></td>
</tr>
<tr>
<td><strong>LED Combination</strong></td>
</tr>
<tr>
<td><strong>LED 1</strong></td>
</tr>
<tr>
<td>1</td>
</tr>
<tr>
<td>2</td>
</tr>
<tr>
<td>3</td>
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<tr>
<td>4</td>
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<td>11</td>
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<tr>
<td>12</td>
</tr>
<tr>
<td>13</td>
</tr>
<tr>
<td>15</td>
</tr>
</tbody>
</table>

For more detailed information refer to next page.
### Fault Codes - Detailed

<table>
<thead>
<tr>
<th>Fault Code</th>
<th>LED'S</th>
<th>Name</th>
<th>Possible Cause</th>
<th>Checks</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>1</td>
<td>Anti-Flooding Overflow</td>
<td>Bowl float microswitch electrical circuit OPEN! (must be closed)</td>
<td>- Water leak;</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td>- Float switch or wiring defective;</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td>- New main board: Eeprom was programmed off-site; to reset the alarm, switch off and switch on again using the ON/OFF button.</td>
</tr>
<tr>
<td>2</td>
<td>2</td>
<td>Water Fill Solenoid Valve Failure</td>
<td>Fill valve admits water even when deactivated.</td>
<td>- Fill solenoid valve failure;</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td>- Main board fill solenoid valve triac short-circuit;</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td>- Make certain drain hose is not on the floor.</td>
</tr>
<tr>
<td>3</td>
<td>1-2</td>
<td>Drain Timeout</td>
<td>Maximum drain time elapsed.</td>
<td>- Drain pump blocked by foreign matter;</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td>- Drain pump faulty/disconnected;</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td>- Drain hose blocked;</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td>- Drain trap blocked;</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td>- Air bubble in hose;</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td>- Check drain pump wiring and connectors at component end and main board end;</td>
</tr>
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<td></td>
<td></td>
<td></td>
<td></td>
<td>- Check integrity of drain pump impeller;</td>
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<td></td>
<td></td>
<td></td>
<td></td>
<td>- Replace drain pump.</td>
</tr>
<tr>
<td>4</td>
<td>3</td>
<td>Thermistor (NTC) not compliant</td>
<td>Thermistor (NTC) circuit not compliant (break in continuity or short-circuit)</td>
<td>- NTC sensor cables disconnected or damaged;</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td>- Cables or connectors disconnected or short-circuit;</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td>- NTC sensor wet, short-circuit;</td>
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<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td>- NTC sensor damaged, open circuit.</td>
</tr>
<tr>
<td>5</td>
<td>1-3</td>
<td>Pressure Switch non compliant</td>
<td>Pressure switch has not indicated completion of fill, even though turbine has filled appliance with water correctly.</td>
<td>- Pressure switch faulty;</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td>- Pressure switch tube damaged;</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td>- Water in air trap;</td>
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<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td>- Air trap damaged.</td>
</tr>
<tr>
<td>6</td>
<td>2-3</td>
<td>Water Fill Timeout</td>
<td>Maximum interval of time for completion of fill has been exceeded.</td>
<td>- Tap closed or partially closed;</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td>- Filler hose pinched;</td>
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<td></td>
<td></td>
<td>- Filler hose filter clogged/bent;</td>
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<td></td>
<td>- Water pressure low or flow meter doesn't work;</td>
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<td></td>
<td>- Water solenoid valve faulty or disconnected.</td>
</tr>
<tr>
<td>7</td>
<td>1-2-3</td>
<td>Water Turbine damaged</td>
<td>Turbine has given no signal indicating entry of water, even though fill has effectively been completed.</td>
<td>- Turbine faulty or disconnected;</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td>- Connector terminals not making contact;</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td>- Turbine faulty, disconnected or wet;</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td>- WATER has been introduced manually;</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td>- Filler hose filter obstructed;</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td>- Pressure switch faulty.</td>
</tr>
<tr>
<td>8</td>
<td>4</td>
<td>Temperature Timeout (1 hour)</td>
<td>Maximum interval of time for establishing temperature has been exceeded (1 hour).</td>
<td>- NTC sensor bracket detached from bowl;</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td>- Fault in electrical circuit of heating element;</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td>- Heating element ITR incorrectly calibrated/faulty;</td>
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<td></td>
<td></td>
<td>- Excessive suds;</td>
</tr>
<tr>
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<td></td>
<td></td>
<td>- Heating element false contact</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td>- NTC sensor incorrectly calibrated;</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td>- Lme scale on heating element. Water hardness setting not compliant. User not putting in salt</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td>- NTC sensor separated from socket (replaces first check)</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td>- Heating element defective.</td>
</tr>
<tr>
<td>9</td>
<td>1-4</td>
<td>Software recognition error. Main board not programmed.</td>
<td>Software recognition error Processor not programmed.</td>
<td>- Main board not programmed;</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td>- Incorrect setting file.</td>
</tr>
<tr>
<td>10</td>
<td>2-4</td>
<td>Heating Element Circuit not compliant</td>
<td>Heating Element Circuit not compliant (circuit open).</td>
<td>- Heating element cables disconnected;</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td>- Main board relay defective;</td>
</tr>
<tr>
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<td></td>
<td></td>
<td></td>
<td>- Heating element defective;</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td>- Main board relay defective.</td>
</tr>
<tr>
<td>11</td>
<td>1-2-4</td>
<td>Wash Pump Failure</td>
<td>No communication/power between BLDC/BLAC motor and main board, or motor seized.</td>
<td>- Motor connectors disconnected;</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td>- Wiring not compliant;</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td>- Foreign matter between motor blades;</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td>- Motor defective/seized.</td>
</tr>
<tr>
<td>12</td>
<td>3-4</td>
<td>Communication error between main board and display</td>
<td>No communication/connection between main board and user interface.</td>
<td>- Fault in Main board/user interface wiring;</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td>- Disconnect from electrical power supply. Wait 2 minutes. Reconnect appliance to power supply and test again;</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td>- User interface defective.</td>
</tr>
<tr>
<td>13</td>
<td>1-3-4</td>
<td>Main board NOT WORKING</td>
<td>Main board NOT WORKING</td>
<td>- Replace main board.</td>
</tr>
<tr>
<td>14</td>
<td>1-2-3-4</td>
<td>Virtual Sensor</td>
<td>Reading between Wash pump and Drain pump not consistent.</td>
<td>- Replace wash pump.</td>
</tr>
</tbody>
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Thermistor - Resistance Chart

<table>
<thead>
<tr>
<th>Temperature in degrees C</th>
<th>Resistance in K Ohms</th>
<th>Temperature in degrees C</th>
<th>Resistance in K Ohms</th>
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<tbody>
<tr>
<td>-40</td>
<td>24751.661</td>
<td>50</td>
<td>146.215</td>
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<tr>
<td>-35</td>
<td>17127.169</td>
<td>55</td>
<td>117.828</td>
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<td>8524.305</td>
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<td>70</td>
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<td>-15</td>
<td>4435.437</td>
<td>75</td>
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<td>-10</td>
<td>3249.216</td>
<td>80</td>
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<td>-5</td>
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<tr>
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<td>1025.870</td>
<td>100</td>
<td>20.955</td>
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<td>15</td>
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<td>105</td>
<td>17.668</td>
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<td>10.824</td>
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<td>35</td>
<td>289.186</td>
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</tr>
<tr>
<td>45</td>
<td>182.485</td>
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</tr>
</tbody>
</table>

Service Note:

"C" Column Type Hydraulics Assembly.
The top section of this assembly is supported from above the tub roof with a plastic twist cap and seal.
It is necessary to remove the dishwasher worktop to gain access. Twist the cap anticlockwise by 90 degrees to release it.
On reassembly MAKE SURE that the circular thread protrusion on the top of the assembly moulding locates centrally in the hole in the tub before refitting the retaining cap.
Stress or damage to the cap or thread protrusion can occur if it is forced before being correctly located.
WIRING DIAGRAM

Key:
IS = Door Switch
R = Heater
PS = Pump
ML = Wash Pump
EV = Water Valve / Solenoid
CL = Turbine
ITR = Thermal Fuse
TF = Thermal Fuse - Safety
GENERAL DISHWASHING INFORMATION

NOTE: - Many faults occur over along period of washing incorrectly. Correcting faults may not immediately cure a problem, e.g. several washes may be necessary to give better results.

POOR WASH RESULTS
A variety of factors influence wash results and some of the more common are listed below.

A. FOOD OR STARCHY REMAINS LEFT ON CROCKERY
   May be detected by running the tip of a finger over the surface of a dish or by wiping with iodine.
   This gives a blue/black colour to even the smallest trace of starch. Dried on starch or food soil should be washed off manually before placing items back into the dishwasher.

   1. Food remains not removed prior to washing
      Ensure that surplus food is removed and that heavily encrusted or burnt on remains are pre-soaked.
      Ensure that Pre-Wash Programme is used if soiled dishes are being stored in the machine prior to washing.

   2. Spray arm nozzle blockage
      Check spray arm and check that the strainer is seated down correctly.

   3. Deposits on cups and glasses
      Deposits of a sandy like substance etc., in cups and glasses in the upper section of the basket which looks like resin are generally caused by the spray arm not functioning properly.

      Possible causes of spray arm inefficiency:
      Loading large or tall items in the lower basket which stops the arm revolving.
      Upper spray arm split along seam.
      Upper spray arm blocked.
      Under dosing of powder causing foam and reducing upper spray arm water pressure.
      Blocked strainers reducing water to circulating pump, therefore reducing upper spray arm water pressure.
      Low water quantity in machine.

   4. Poor arrangement of load or overloading
      Ensure that loading allows sufficient force of water to reach all dishes.
      In certain cases it may be necessary to leave some spaces empty to ensure good results.

   5. Blocked filter or kinked drain hose
      Ensure that these items are satisfactory otherwise excess food soil will be present in the machine.

   6. Low wash temperature
      Check that correct programme is being used and that the thermostat is operating at the correct temperature.

   7. Insufficient detergent
      Food soil may not be completely loosened and will not be kept in suspension in the water.
      If in doubt, too much detergent does no harm, but too little in the long run does.
      If dishes are heavily soiled add extra detergent. Remember - too little detergent causes foaming.
B. WHITE COATING ON DISHES AND INSIDE THE MACHINE

1. White coating or scale
Detergent not only loosens the remains of food but, together with the calcium salts in the water, forms water-soluble compounds which prevent the appearance of the white calcium coating or scale. Insufficient detergent may result in a white coating on dishes and the machine interior. Unsoftened water can also cause this.
Coatings can often be removed by the following:
Take approximately 100 g of Citric Acid, a white very acidic powder which can be purchased at chemists. Put the dishes which are to be treated into the dishwasher and fill the dispensing container with Citric Acid instead of detergent. Then, switch on a normal programme (not the Economy programme). The container does not take the whole amount of acid powder so interrupt the programme before the start of the main washing cycle and pour the rest into the main body of the tub or the inside of the door.

2. White coating on dishes that tastes of salt
Possibly caused by a poor seating regeneration valve or, most likely by a defective salt cap gasket.

C. WHITE CLOUDY FILM ON GLASSWARE (THAT CANNOT BE WASHED OFF)
This is probably a surface deposit known as 'silica scum' or 'detergent scum' which can sometimes form by precipitation of one of the components of dishwasher detergents.
The film can be scratched off with the tip of a needle (unlike etching). Unfortunately it can only be effectively removed under laboratory conditions.
However, the following will prevent or slow down the deposits:
1. Use less detergent where possible i.e.: when washing medium to lightly soiled items.
2. Do not use poor quality detergent.
3. Make sure that the rinse aid setting is correct. Lack of rinse aid could accentuate the problem.
4. Use a liquid rather than a powder detergent (for dishwashers) particularly if glassware is constantly being washed.
5. Take care not to overload machine.
6. Avoid washing poor quality glassware if possible.
7. Check the salt regeneration setting is correct for the water supply.
8. Check that the machine is filling correctly.
9. Check that the machine is rinsing correctly.
10. Check that the softener by-pass is working correctly.
11. If the dishwasher has programmes of less than 65°C, use these in preference to 65°C programmes when washing glassware.

D. WHITE DISHES TURNING PINK
1. Caused by a chemical reaction between dishwasher detergent and porcelain. This porcelain is not dishwasher proof.
2. Formation of silicate scum on the dishes caused by using insufficient detergent.
   Silicate scum absorbs iron and/or Manganese which is present in all water supplies. This colours the scum light brown or pink.
E. POOR DRYING

1. Correct amount of Rinse Aid

The purpose of rinse aid when added to the water of a final rinse is to allow the water to run off the dishes as a complete film so that no water-run marks or calcium are left. To enable this to happen it is essential that the correct amount of rinse aid is dispensed. Too little does not reduce water tension sufficiently.

Result: The water film breaks up into streaks which make shiny and clear drying impossible. After all the rest of the water has evaporated, marks are left which are especially noticeable on glass and cutlery as well as on items made from stainless steel.

Too much rinse aid leaves smear marks. As a result, the dishes look and feel greasy.

Setting Guide

Set dial to approximately mid position. From experience it is advisable to start with too little and to increase the amount until perfect results are obtained. This can be verified by holding the plate surface horizontal to incidental light at eye level. An even shine should be observed. The automatic rinse aid dispenser should then be adjusted accordingly.

2. Opening and closing door during drying

Allows hot air to escape and affects drying efficiency. Noticeable if the door is opened immediately the programme ends.

F. DAMAGED DISHES

Chipping off the edges is not usually due to them rattling against one another during washing, normally the weight of the dishes is sufficient to withstand the water pressure. Normal daily use of dishes causes microscopic cracks around the edges which fill with water during washing. During the heating period the water in these cracks expands and after several temperature changes the chips may break off. Chipping may on odd occasions be caused by overloading or by loading tightly together so that they cannot expand during heating.

G. DAMAGED GLASSES

1. Cloudy stains not caused by poor washing or drying, may be due to ring structures in the glass. These are minute cracks due to stress created during the manufacturing process. Particles may be washed off by hot water, leaving the surface with an etched and cloudy look. Similar results occur during hand washing but by using lower wash temperatures and milder detergents the effect takes longer to show.

2. Etched glassware can also be attributed to 100% softened water that is produced from a water softening plant that may be installed in the home. In this instance the customer can negotiate with the manufacturer of the softening plant to install a by-pass system to feed back approximately 5° of hardness into the water supply, or put the appliance back on to the mains water supply and use salt as required.

H. CUTLERY TARNISHING / DISCOLOURING

1. Silver cutlery tarnishes when exposed to air. Stainless steel cutlery may show a coating on its surface after several washes if water has been allowed to evaporate on it, e.g. if incorrect dose of rinse aid is used. Electrochemical reactions also have an effect and mixing various grades of stainless, bronze plated and silver cutlery will cause problems.
2. Nickel Silver (German Silver) is an alloy of copper, nickel and zinc, and when subjected to heat in dishwashing solutions the metal acquires a yellow colour. Maintaining this alloy in attractive condition requires frequent polishing and it should not be washed in a dishwasher.

3. Pits and rust marks on stainless steel cutlery can usually be attributed to inferior quality stainless steel or the finished article not being highly polished during manufacture. Certain food soils have a damaging effect on the protective coating of stainless steel, particularly foods containing vinegar, fruit and ordinary table salt. It should be noted that stainless steel should not be left in the humid atmosphere of the dishwasher for too long after the end of the programme, since this denies the protective coating the healing effect of oxygen.

4. Bronze or bronze plated cutlery is subject to rapid tarnishing and should not be washed in the dishwasher.

J. ALUMINIUM COOKING UTENSILS
Bright aluminium utensils may discolour or tarnish due to alkaline attack caused by certain minerals in the water. Removing these utensils before the final heated rinse should prevent further problems. Certain coloured aluminium utensils may discolour and should be washed manually.

K. RUSTING INSIDE THE MACHINE
Normally caused by migration of rust from non-stainless steel slivers alien to the machine or from external non-stainless steel nuts used for fixing heater clamps. General surface rusting may occur along the seams of the tub and can usually be removed by using a proprietary cleaner like Solvol Autosol or 3-in-1 Chrome Cleaner.

L. INTERNAL WHITE PLASTIC PARTS OF THE MACHINE TURNING ORANGE OR PINK
Dark red coloured earthenware can sometimes produce this effect by migration of the colouring. More common, is dishware being loaded with large amounts of tomato ketchup / juice present or the precipitation of the iron content in the water causing staining because of insufficient detergent and/or rinse aid dosage. The staining is not harmful but cannot be removed.

M. RAINBOW COLOURING ON STAINLESS STEEL INTERIOR AND COOKING UTENSILS
Usually caused by consistent underdosing of detergent, particularly if liquid detergent is being used.

N. BLACK MARKS ON CHINA
Usually caused by metal marks from spoons and knives. It can normally be removed by soaking the china in a mild bleach solution and washing or by gently rubbing with metal polish, wiping dry then washing.
END